

Qondoc Application Management

Qondoc Application Management is a complete solution for documentation of applications and systems and their relationships. Combined with Qondoc Infrastructure, this program provides a visual presentation of your system which will give you quick access to

Makes life easier for system administrators and operations managers

Qondoc Application is a powerful module which makes it possible to document the relationships and links between applications and systems. Qondoc CMDB creates a single visual presentation of a system and its relationships which gives system administrators and operations managers quick access to critical data for a given system. Qondoc Infrastructure Management provides additional functions for efficient and simple documentation and management of internal and external applications.

Qondoc Application Management comprises

- Form-based object documentation
- Graphic visualisation of object links and relationships
- Detailed information on system and application communication
- System dependencies for internal business processes
- Directory and content information
- Documentation of system management and contacts
- Account structures for internal accounting purposes
- Contract management with notification
- Detailed information on which hardware and software is used in the production environment
- Detailed graphic information about the system's periodic activities
- Advanced search and report options.

Plus

- Association of document and external document links
- Deviation management through logging functions.



QONDOC ALL-IN-ONE is like a hub where all your IT information is gathered together. By using the same tool throughout the whole organisation, you improve communication and interaction between different functions such as infrastructure management, application management and service support and delivery. Each person gets the information they need for making decisions.

Which functions do you need?

- INFRASTRUCTURE MANAGEMENT
- APPLICATION MANAGEMENT
- SOFTWARE ASSET MANAGEMENT
- CONTRACT MANAGEMENT
- FINANCE MANAGEMENT
- ALARM MANAGEMENT

Qondoc Application Management is

- A complete solution which supplements and adds value to the organisation's existing expert systems
- A modular and scalable solution
- A solution with graphic visualisation and navigation functionality
- Adapted to the current and future requirements for security and standardisation and for the introduction of process-oriented approaches (ITIL, ISO, SOX, FDA, and BITS).

Graphic navigation and application documentation

Today's complex environments are an integral mix of a host of mission-critical systems which makes future integration even more complex. Qondoc Application supports the documentation of these systems and their relationships and associations. Several of the functions have been included to support administrative organisations working with system administration and operations.

Documentation of the connections between internal and external systems

By describing the functions on which a system is built and the communication between them and external systems, you get an overview and control of the system architecture. Documentation is achieved by using inventory values through Qondoc Inventory Agents. This is a simple and versatile way of describing advanced applications, and Qondoc Application easily outlines the connections and creates relationships with hardware and software.

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QONDOC

QONDOC SYSTEM develops software solutions that automate documentation to visualise and manage complex IT-infrastructure. Our technology provides a flexible, modular CMDB solution. Our clients include companies and organisations in both the private and public sectors. Would you like more information? Contact us today.